Culture



Funding



Cultural barriers adversely affect interactions between stakeholders

There is not enough funding to engage participants in an extended manner



2

Partnership



Leadership

4



0

Consultation

Partnership

Leadership

If the design team and the users are working across cultural differences, communication may be difficult and misunderstandings may arise. If funding is very limited, higher levels of participation are unlikely to be feasible, as they require more resources to implement.

Control of IP



Language



There are requirements to retain control over the intellectual property related to the solution

Language barriers affect the ability of users to engage







Leadership

3





Consultation

Partnership

Leadership

If the IP rights or benefits of the solution cannot be shared, it would be unethical to engage users in the full design process without recognizing their contributions.

Deeper engagenemnt beween stakeholders who speak different langages requires more consistent and nuanced translation.

Need



External Power Dynamics



Users do not feel an urgent need for the solution

Power dynamics between the design team and the users adversely affect engagement



2

Partnership

0

Leadership

3

Consultation

0

4

Partnership

Leadership

If users do not feel, or are unaware of, the need for a solution, they are less likely to invest in developing it.

If mitigation of power dynamics is not a viable option, stakeholders will not be able to work together effectively.

Internal Power Dynamics



Priorities



Power dynamics within the user group adversely affect engagement

Users are not able to engage due to competing priorities



2

Partnership



Leadership

4 Consultation



0

Partnership

Leadership

If mitigation of power dynamics is not a viable option, users will not be able to effectively lead the project. If the users do not prioritze the problem, they will not invest in developing the solution.

Technical Expertise



Time



Users lack the specialized skills or knowledge needed to participate

The time available for implementing the project is highly constrained



3

Partnership

1

Leadership

4

Consultation

0

2

Partnership

Leadership

If users do not have the necessary skills or knowlege, they are less likely to be able to take the lead in a meaningful way. If time is limited, higher levels of engagement are unlikely to be feasible, as they require more time to implement.

Trust (between)



Trust (in)



Past or present issues affect the user's trust in the design team

Past or present issues affect the user's trust in the solution



2

4

(2)

3



Consultation

Partnership

Leadership

Consultation

Partnership

Leadership

If users do not trust the design team, they are not likely to work effectively with them, however trust could be built through a participatory partnership. If users do not trust the solution, they are less likely to commit to participating in the design process, however trust could be built through a participatory process.

Trust (within)



Trust



Past or present issues affect the user's trust within their own group The design team does not fully trust the users to design the solution on their own



1 Partnership 0

Leadership

5

3

1

Consultation

Partnership

Leadership

If users mistrust each other, their ability to effectively lead the design process will be limited.

The design team may not have confidence in the users to create the solution without their input.





